

Ivan Živković

IT engineer

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Profile

Senior computer technology engineer involved mainly in telecommunication projects. Wide experience and understanding of computer and telecommunication technology. Worked as a team leader, solution architect, application developer, service layer engineer and others roles. Worked within various mobile operators and vendors in international teams. Excellent investigative and analytical capabilities even under pressure.

Work experience

Team leader – Backend services (EAI team), BSS Jun 2015 – present
Vip mobile d.o.o., Belgrade, Serbia & Si.mobil, Ljubljana, Slovenia

- Carry full responsibility for the TIBCO application consolidation between Vip mobile d.o.o. and Si.mobil
- Oversee Serbian and Slovenian team

Senior BSS Expert – EAI team, BSS Oct 2014 – Jun 2015
Vip mobile d.o.o., Belgrade, Serbia

- Carry full responsibility for the TIBCO applications proper work
- VAS services operational responsibility
- Ensure provisioning and orchestrating systems are up 99.99% of time

BSS Expert – Prepaid team, BSS Jul 2013 – Oct 2014
Vip mobile d.o.o., Belgrade, Serbia

- Carry full responsibility for the Orga OPSC prepaid system's proper work
- Ensure all KPIs in the SLAs with the business units are met
- Plan changes on the system targeted to improve system performance and operational manageability

Solution integration, developer Apr 2012 – Dec 2012
Ericsson, Tunis, Tunisia

- Integrating VPN node to OSS and billing systems (EMM consolidation)
- Resolving CSR for CDR push tool on VPN node
- Developing SV for E2E provisioning involving HLR and VPN node provisioning
- Performing test cases and function tests for VPN SV

Services professional, developer Jan 2011 – Mar 2012
Ericsson inc., Plano, Texas, USA

- Developing customized orchestrated provisioning solution (Subscriber View) in Ericsson MA SDK for Ericsson HSS, SLF, Service Enablement and new multi-vendor network element business logic, network logic and Java link. Deploying locally and remotely developed solution

- Developing XSLT for translation from SOAP request to MA CAI3G
- Writing project documentation, solution description, user and administrative guide and acceptance test cases scenarios
- Creating and executing acceptance test cases and functional test cases

Solution architect, developer Oct 2008 – Dec 2010
Telecommunication company "Telekom Srbija",
Belgrade, Serbia

VPN Operation and maintenance engineer May 2008 – Oct 2008
Ericsson, Santo Domingo, Dominican Republic

VPN Operation and maintenance engineer Apr 2007 – May 2008
Telecommunication company "Telekom Srbija",
Belgrade, Serbia

VPN/IN provisioning engineer Mar 2007 – Apr 2007
Ericsson Telecom Romanian S.R.L., Bucharest, Romania

TSP engineer Nov 2006 – Feb 2007
Ericsson s.a, Douala, Cameroon

VPN Operation and maintenance engineer Mar 1999 – Nov 2006
Telecommunication company "Telekom Srbija",
Belgrade, Serbia

Technical skills

Database, Operating systems, Billing Systems *Expert*
 Tibco ActiveMatrix/Business Works *Expert*
 Ericsson INS/TSP VPN *Expert*
 Ericsson Multi Activation (EMA) *Expert*
 Ericsson ADM *Expert*
 NokiaSiemensNetworks eVoucher *Expert*
 Orga OPSC prepaid system *Expert*

Language

English *Fluent*
 Spanish *Basic*
 Serbian/Croatian/Bosnian *Mother tongue*

Education

Electrical engineer for computer technology – equivalent to 180 ECTS *2004*
 at Advanced School of Electrical Engineering, Belgrade, Serbia